

## GLS US Freight, Inc. Instructions for Preparing 'Standard Form for Presentation of Loss and Damage Claim'

Please use the following guide to complete the Standard Form for Presentation of Loss and Damage Claim. Incomplete claims will be returned for additional information.

- \*\*ALL DAMAGED PRODUCTS AND PACKAGING MUST BE KEPT UNTIL CLAIM IS SETTLED.\*\*
- A. Optional: Reference number issued by your company, if applicable.
- B. Carrier's pro can be found under the bar code on the delivery receipt.
- C. Indicate total amount you're claiming, and whether it's for loss or damage.
- D. Name of the company that issued the Bill of Lading (i.e. the shipper), and the city and state from where the shipment was originally shipped.
- E. Name of the company receiving the freight (i.e. the consignee) and the city and state to which the shipment was sent.
- F. Specific items of damage claimed, including freight charges, if applicable.
- G. Total amount of claim.
- H. Complete company name and address. This is the name and address to which all correspondence will be directed.
- I. Date and signature of authorized person completing claim form.